

# Accessibility statement for BCP Vespro mobile app

At BCP Asset Management DAC we are committed to making our mobile app accessible in accordance with the principles of universal design. We aim to ensure everyone, including people with disabilities, can perceive, understand, navigate, and interact with our digital content effectively.

We strive to meet:

- The Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA (or higher).
- Relevant Irish and EU legislation, including the European Accessibility Act (EAA) and EN 301 549 standards where applicable.

This accessibility statement applies to the BCP Vespro mobile app.

---

## BCP ASSET MANAGEMENT DAC TAKES THE FOLLOWING MEASURES TO ENSURE ACCESSIBILITY:

- Our mobile app content is regularly checked and monitored for accessibility.
- Clear accessibility targets and responsibilities exist within the organisation.
- Formal accessibility quality assurance methods exist within the organisation.

---

## OUR COMPLIANCE STATUS

Our mobile app is partially compliant with WCAG 2.1 Level AA. This means that while some accessibility features are in place, some areas may not fully meet the guidelines. We are actively working to improve this.

---

## ACCESSIBILITY FEATURES OF THIS MOBILE APP

We want as many people as possible to be able to use this mobile app. For example, that means you should be able to:

- Zoom in up to 200% without the text spilling off the screen
- Navigate most of the mobile app using just a keyboard
- Navigate most of the mobile app using speech recognition software
- Listen to most of the mobile app using a screen reader (including the most recent versions of TalkBack on Android and VoiceOver on iOS).

When we publish information on this mobile app, we will try to:

- Structure content well
- Use plain English (except for academic or scientific words that do not have an alternative)
- Use short sentences
- Explain acronyms
- Write good link text
- Make images and videos accessible
- Ensure new features work on assistive technologies.

---

## NON-ACCESSIBLE CONTENT

The following areas of our mobile app are not yet fully accessible.

- The app cannot currently be used in landscape mode.
- There are some areas of the app that do not have a high enough level of colour contrast.
- Some PDFs are not properly created for screen reader use.
- Some PDFs have not yet been fully updated for accessibility.

---

## PREPARATION OF THIS ACCESSIBILITY STATEMENT

This statement was prepared on 27 June 2025.

BCP Asset Management DAC assessed the accessibility of this site using an external evaluation by an external entity.

---

## FEEDBACK PROCESS

We welcome your feedback on the accessibility of this mobile app. You can contact our Accessibility Officer using the information below. They are responsible for providing, arranging, or coordinating assistance and guidance, to persons with disabilities accessing services provided by us and are the designated contact person for people with disabilities wishing to access such services. If you are visiting one of our offices and wish to discuss physical accessibility in advance, please also contact the Accessibility Officer.

The Accessibility Officer's contact details are as follows:

Name: Darragh Wylie

Address: BCP Asset Management DAC, 71 Upper Leeson Street, Dublin 4, D04 XK68

Telephone: 01 668 4688

Email Address: [dwylic@bcp.ie](mailto:dwylic@bcp.ie)

---

## ENFORCEMENT PROCEDURE

You are entitled to lodge a complaint with the Central Bank of Ireland under the terms of the European Union (Accessibility Requirements of Products and Services) Regulations 2023 if you are dissatisfied with our response.

### **Central Bank of Ireland:**

Name: Central Bank of Ireland

Address: New Wapping Street, North Wall Quay,  
Dublin 1, D01 F7X3

Telephone: 0818 681 681 or 01 224 5800

Email: [enquiries@centralbank.ie](mailto:enquiries@centralbank.ie)

Website: [www.centralbank.ie](http://www.centralbank.ie)